



Quality Policy

Dedman Contract Services Limited is committed to providing services which completely satisfy the expectations of its customers.

We implement documented procedures for all functions aimed to meet requirements of BS EN ISO 9001:2015 and which provide a framework for establishing and reviewing the Company Quality Objectives. The Company is committed to continuously improve the effectiveness of the Business Management System and the service we provide our customers.

The Quality Representative has the authority and responsibility to ensure that documented systems and procedures are prepared, maintained and implemented to ensure compliance with company policy, customers' requirements and the Integrated Management System. The Quality Representative shall also ensure that any amendments to the Standard referred to above continue to be reflected in the Integrated Management System.

In its quest for excellence and continual improvement, the company ensures that all staff are suitably trained, and are provided with appropriate resources to meet customers as well as statutory and regulatory requirements. The Company ensures effective implementation and maintenance of its Quality Management system through the Internal Audit process.

A handwritten signature in dark ink, appearing to read 'D. Dedman', is written in a cursive style.

Derrick Dedman
Managing Director
1st June 2024